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III Semester B.B.A. Degree Examination January/February - 2025

AVIATION

Basics of Passenger And Ramp Handling

(NEP Scheme F+R)

Paper : A.V 3.2



Time : 2½ Hours

Maximum Marks : 60

Instructions to candidates

Answers to be written in English only

SECTION-A

Answer any Five questions. Each question carries 2 marks.

(5×2=10)

1. a) Define Airport.
- b) What are the types of Indian passports?
- c) What is Aircraft push back tractor?
- d) Mention the types of boarding
- e) What is check - in?
- f) Define RAMP and give other names used for RAMP.
- g) Expand DCS and CRS.

SECTION-B

Answer any Four questions. Each question carries 5 marks.

(4×5=20)

2. Write a note on DCS.
3. What are the measures taken before boarding a passenger?
4. What is AGPU? How is it used at the RAMP.
5. Write a note on EXP policy (Expectant mother).
6. Briefly explain the role of GHAs in Aviation.

[P.T.O.]



SECTION-C

Answer any Two questions. Each question carries 12 marks.

(2×12=24)

7. Explain the various international travel documents.
8. Explain the measures taken for lost baggage cases.
9. Discuss the functions of CRS and DCS system.

SECTION-D

Answer One of the following question carries 6 marks.

(1×6=6)

10. Enlist a few safety measures taken at RAMP.
11. List the challenges faced by GHA's.